

Luxe Membership Contract Terms

- I understand that I'm signing up for the Luxe Membership Program (Gold or Platinum) with an initial sign-up fee of \$99 - Gold or \$199 - Platinum. I authorize Primera Med Spa to charge my credit card on either the 1st or the 15th of each following month for the next 12 months.
- I understand that if my chosen payment date falls on a weekend, my payment will be charged the following Monday.
- I understand that if my payment doesn't go through (i.e. credit card is declined), I will be contacted by email and/or phone to provide another card. If I do not provide another card 48 hours prior to my next appointment, that appointment and my membership will be cancelled. In this event, I will forfeit my sign-up fee.
- I understand that I need to provide a 24-hour notice for cancelling/rescheduling my appointments. I will be granted one "free pass" during the 12-month membership timeframe if I cancel/reschedule with less than 24 hours' notice. After that, I will need to pay a \$75 fee to rebook if I cancel/reschedule with less than 24 hours' notice.
- I understand that I receive 1 treatment per month but that 1 treatment can "roll over" to the next month if needed. After that, the treatment is forfeited. (There's a maximum of 3 "roll-overs" per membership year.)
- I understand that this is a 12-month membership. If for any reason I need to cancel early, my sign-up fee will be forfeited.
- I understand that I need to provide a 60-day notice if I want to cancel my membership (call 407-333-3095).
- I understand that at the term end of my 12-month contract, I have two options:
 - I can renew my membership and my sign-up fee will roll over into the new year. (I will need to sign another contract if I choose this option.)
 - Or, if I discontinue my membership, my sign-up fee can be the payment for my 12th and final month.
- I understand that my membership cannot be transferred, shared, or split with another friend, family member, or existing patient.
- I understand that no other coupons, discounts, or specials can be applied to any of the treatments included in my membership (except a 10% rebooking discount for Botox/Xeomin/Dysport, Alle/Aspire/Xperience points).
- I understand that Primera Plastic Surgery & Med Spa has the right to cancel/stop treatments and/or cancel my membership if there are contraindications in my case, for safety and/or compliance reasons, at any time.